

# myCoreSource.com

## A Personal Online Gateway To Your Health Plan

These days, people do their banking, pay utility bills and shop for just about anything online. It's secure, fast, easy and convenient. At CoreSource, we believe accessing information about your health plan, and managing your accounts should be no different. That's why we provide myCoreSource.com, a personal online portal to detailed claims data, out-of-pocket expense tracking, dedicated customer service with speedy responses to your important questions, and much more. Better yet, you can visit the portal to your health plan when it fits your busy schedule – at anytime of the day or night.

### Take advantage of all that myCoreSource.com has to offer:

#### Claim Lookup and Account Balances

- View claim detail.
- Use a variety of filtering and sorting capabilities to help you find specific claims faster, including the ability to sort by patient status, type or service date.

#### Site Security and Login

- Intense security protects members' information.
- Create separate logins for family members, and have the ability to block certain information from other members of the household.

#### Online Message Center

- Gain quick, direct access to Customer Service.
- Immediately send questions about a specific claim while viewing it.
- Select certain topics so that your important questions are delivered to the appropriate department and answered as quickly as possible.

#### View Custom Content:

- Tailored messages from your employer when needed.
- Informational articles on website functions, health and wellness and healthcare consumer advice.
- View links and resources personalized to be relevant to your coverage.

#### Electronic EOBs

- View information on medical claims and payments made by CoreSource with secure electronic Explanations of Benefits (EOBs).
- Receive a secure e-mail automatically when electronic EOBs become available.
- Update the e-mail address receiving secure electronic EOBs at any time.

#### Receive E-mail Alerts

- When electronic EOBs are available to view.
- That your Message Center questions have a reply.

### Don't forget to register to use myCoreSource.com!

For access to the portal to your health plan, you must first register at myCoreSource.com. Please refer to "A Member's Guide to Registering..." for more information on how to get started.



CoreSource solutions