

Cherokee Area Transportation System

Title VI Plan
2016



Robert Alford
Title VI Coordinator
(678) 493-6019

Date Approved by Board: May 3, 2016

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I. Plan Statement

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

The Civil Rights Restoration Act of 1987 clarified the broad, institution-wide application of Title VI. Title VI covers all of the operations of covered entities without regard to whether specific portions of the covered program or activity are federally funded. The term "program or activity" means all of the operations of a department, agency, special purpose district, or government; or the entity of such State or local government that distributes such assistance and each such department or agency to which the assistance is extended, in the case of assistance to a State or local government

Cherokee Area Transportation System (CATS) operates under the authority of Cherokee County Government and is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1B adopted October 1, 2012.

This plan updates the Title VI plan previously approved on February 6, 2015, and serves as a guide to Cherokee County Government in its administration and management of Title VI transportation-related activities.

Title VI Coordinator Contact information:

Robert Alford

Human Resources Manager
Cherokee County Government
1130 Bluffs Parkway
Canton, GA 30114

II. Title VI Information Dissemination

Title VI information posters shall be prominently and publicly displayed in Cherokee Area Transportation System (CATS) facilities and on their revenue vehicles. This Title VI Plan will also be posted on the County website at: www.cherokeega.com/human-resources/titleviprogram. Additional information relating to nondiscrimination obligation can be obtained from the Cherokee County Government Title VI Coordinator.

Title VI information shall be disseminated to CATS employees annually via the Employee Education form (see Appendix A) which shall be given to the employee at his/her place of work. This form reminds employees of Cherokee County Government's policy statement,

and their Title VI responsibilities in their daily work and duties.

During New Employee Orientation, new CATS employees shall be informed of the provisions of Title VI, and Cherokee County Government's expectations to perform their duties accordingly.

All CATS employees shall be provided a copy of the Title VI Plan and are required to sign the Acknowledgement of Receipt (see Appendix B).

III. Subcontracts and Vendors

All subcontractors and vendors who receive payments from Cherokee County Government where funding originates from any federal assistance are subject to the provisions of Title VI of the Civil Rights Act of 1964 as amended.

Written contracts shall contain non-discrimination language, either directly or through the bid specification package which becomes an associated component of the contract.

IV. Record Keeping:

The Title VI Coordinator will maintain permanent records, which include, but are not limited to, signed acknowledgements of receipt from the employees indicating the receipt of Cherokee County Government's Title VI Plan, copies of Title VI complaints or lawsuits and related documentation, and records of correspondence to and from complainants, and Title VI investigations.

Over the last three years there have been no complaints, lawsuits, or discrimination investigations related to CATS.

| Record of Title VI Complaints, Lawsuits, and Investigations | | | | |
|---|---------------|-----------------------|--------|------------------------------------|
| Case # | Date Received | Complaint Description | Status | Summary of Review and Action Taken |
| Complaints | | | | |
| | | | | |
| | | | | |
| Lawsuits | | | | |
| | | | | |
| | | | | |
| Investigations | | | | |
| | | | | |
| | | | | |

V. Title VI Complaint Procedures

How to file a Title VI Complaint?

The complainant may file a signed, written complaint up to one hundred eighty (180) days from the date of the alleged discrimination. The complaint should include the following information:

- Your name, mailing address, and how to contact you (i.e., telephone number, email address, etc.)
- How, when, where and why you believe you were discriminated against. Include the location, names and contact information of any witnesses.
- Other information that you deem significant

The Title VI Complaint Form (see Appendix C) may be used to submit the complaint information. The complaint may be filed in writing with Cherokee County Government at the following address:

Robert Alford
Title VI Coordinator/Human Resources Manager
Cherokee County Government
1130 Bluffs Parkway
Canton, GA 30114
(678) 493-6019

NOTE: Cherokee County Government encourages all complainants to certify all mail that is sent through the U.S. Postal Service and/or ensure that all written correspondence can be tracked easily. For complaints originally submitted by facsimile, an original, signed copy of the complaint must be mailed to the Title VI Coordinator as soon as possible, but no later than 180 days from the alleged date of discrimination.

What happens to the complaint after it is submitted?

All complaints alleging discrimination based on race, color or national origin in a service or benefit provided by CATS will be directly addressed by Cherokee County Government. Cherokee County Government shall also provide appropriate assistance to complainants, including those persons with disabilities, or who are limited in their ability to communicate in English. Additionally, Cherokee County Government shall make every effort to address all complaints in an expeditious and thorough manner.

A letter of acknowledging receipt of complaint will be mailed within thirty (30) days (Appendix D). Please note that in responding to any requests for additional information, a complainant's failure to provide the requested information may result in the administrative closure of the complaint.

How will the complainant be notified of the outcome of the complaint?

The Cherokee County Government Title VI Coordinator will send a final written response letter (see Appendix E or F) to the complainant. In the letter notifying complainant that the complaint is not substantiated (Appendix F), the complainant is also advised of his or her right to 1) appeal within seven calendar days of receipt of the final written decision from Cherokee County Government, and/or 2) file a complaint externally with the U.S. Department of Transportation and/or the FTA.

Every effort will be made to respond to Title VI complaints within 60 working days of receipt of such complaints, if not sooner.

VI. Limited English Proficiency (LEP) and Language Assistance Plan

I. Introduction

This *Limited English Proficiency Plan* has been prepared to address the Cherokee County Area Transportation System's responsibilities as a recipient of federal financial assistance as they relate to the needs of individuals with limited English language skills. The plan has been prepared in accordance with Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d, et seq, and its implementing regulations, which state that no person shall be subjected to discrimination on the basis of race, color or national origin.

Executive Order 13166, titled *Improving Access to Services for Persons with Limited English Proficiency*, indicates that differing treatment based upon a person's inability to speak, read, write or understand English is a type of national origin discrimination. It directs each agency to publish guidance for its respective recipients clarifying their obligation to ensure that such discrimination does not take place. This order applies to all state and local agencies which receive federal funds, including the Cherokee County Area Transportation System.

In order to prepare this plan, the Cherokee County Area Transportation System used the four-factor LEP analysis which considers the following factors:

1. The number or proportion of LEP persons in the service area who may be served by the Cherokee County Area Transportation System.
2. The frequency with which LEP persons come in contact with Cherokee County Area Transportation System Services.
3. The nature and importance of services provided by the Cherokee County Area Transportation System to the LEP population.
4. The interpretation services available to the Cherokee County Area Transportation System and overall cost to provide LEP assistance. A summary of the results of the four-factor analysis is in the following section.

Four Factor Analysis

1. Determine the number of LEP persons eligible to be served or likely to be encountered by a program, activity, or service.

According to the 2014 U.S. Census Report –as updated by the American Community Survey 2010-2014, of the 221,951 overall population who are 5 years or older, 24,124 persons in Cherokee County [11.6% of the population] speak a language other than English at home. Of those 24,124 persons, 10,206 [4.9%] have limited English proficiency; that is, they speak

English “less than very well”, this represents 4.9% of the overall eligible population 5 years and older in Cherokee County. In Cherokee County, of those persons with limited English proficiency, 8,093 (3.9%) speak Spanish, 1,104 (.6%) speak Other Indo-European languages, 687 (.3) speak Asian and Pacific Island languages, and 140 (.01) speak other languages.

2. Determine the frequency with which LEP persons come in contact with the program.

CATS operates both 5311 Demand Response and 5307 Fixed Route services for Cherokee County residents. In the month of January 2014 there were a total of 5,036 passengers using CATS. Based on the monthly GDOT Summary Report, a total of 3,394 passengers or 61.5% of the total ridership utilized 5311 services. The ridership is broken down as: White (84%), Black (10%), Hispanic (1%), Asian (1.5%), other (0.3%), and Unidentified (12.6%).

CATS operates two routes for 5307 Fixed Route services. According to the latest 5307 Fixed Route Observed Ridership survey (April 28 – May 2, 2014), there were a total of 625 riders who utilized CATS Fixed Route services. Of the 625 riders, 26% were White, 15% were Black, 58% were Hispanic, and 1% was Other.

There have been no requests for translation or interpreter services.

2014 American Community Survey 1-Year Estimates

| | County | Percent | U.S. |
|--|---------|---------|-------------|
| Total Population | 221,951 | | 313,914,040 |
| White | 191,990 | 86.5% | 73.9% |
| Black or African American | 14,112 | 6.4% | 12.6% |
| American Indian and Alaskan Native | 865 | 0.4% | .8 |
| Asian | 3,463 | 1.6% | 5% |
| Native Hawaiian and Other Pacific Islander | 56 | -0.0%- | .2% |
| Some other race | 7,165 | 3.2% | 4.6% |
| *Two or More Races | 3,944 | 1.8 | 2.9% |
| *Hispanic or Latino | 21,900 | 9.9% | 16.9% |

3. Determine the importance of the program, activity, or service to people’s lives.

According to the 2014 Census, 89 percent of the workers 16 and older used private transportation or carpooled for their commute to and from work. Of the remaining 10.1

percent, 0.5 percent used public transportation, 1.1 percent walked, 0.9 percent utilized other means, and 8.6 percent worked from home.

A large contingent of CATS transportation users are seniors, developmentally, physically disadvantaged, or Hispanic individuals who use the service for education, medical, shopping, and work purposes.

4. Determine the resources available and cost.

The Cherokee County Area Transportation System reviewed its available resources that could be used for providing LEP assistance, which of its documents would be most valuable to be translated if the need should arise, and current employees within the County Government that would be willing to provide voluntary Spanish translation if needed within a reasonable time period. Presently, there are no less than two employees in different locations that speak Spanish and English should there be a need for translation.

Other language translation, if needed, would be provided through a telephone interpreter line for which Cherokee County Area Transportation System would pay a fee. The cost to the County to provide LEP services would likely be approximately \$10,000.

Cherokee County Government believes we have taken responsible steps to ensure quality access to the transit service program and meaningful language assistance.

Language Assistance Plan

The Cherokee County Area Transportation System has developed this *Language Assistance Plan* to help identify reasonable steps for providing language assistance to persons with limited English proficiency [LEP] who wish to access services provided. As defined Executive Order 13166, LEP persons are those who do not speak English as their primary language and have limited ability to read, speak, write or understand English. This plan outlines how to identify a person who may need language assistance, the ways in which assistance may be provided, staff training that may be required, and how to notify LEP persons that assistance is available.

1. Identify LEP Individuals Who Need Language Assistance

A person who does not speak English as their primary language and who has a limited ability to read, write, speak or understand English may be a Limited English Proficient person and may be entitled to language assistance with respect to Cherokee County Area Transportation System services. Language assistance can include interpretation, which means oral or spoken transfer of a message from one language into another language and/or translation, which means the written transfer of a message from one language into another language.

How the Cherokee County Area Transportation System staff may identify an LEP person who needs language assistance:

- Post notice of LEP Plan and the availability of interpretation or translation services free of charge in languages LEP persons would understand.
- Cherokee County Area Transportation System drivers are provided with “I Speak” cards to assist in identifying the language interpretation needed if the occasion arises.
- All Cherokee County Area Transportation System staff will be informally surveyed periodically on their experience concerning any contacts with LEP persons during the previous year.
- When the Cherokee County Area Transportation System sponsors an informational meeting or event, a staff person may greet participants as they arrive. By informally engaging participants in conversation it is possible to gauge each attendee’s ability to speak and understand English. Although translation may not be able to be provided at the event it will help identify the need for future events.

2. Language Assistance Measures

Although there is a low percentage (4.9%) in Cherokee County Area Transportation System of LEP individuals 5 years or older, that is, persons who speak English “less than well”, CATS will strive to offer the following measures:

- The Cherokee County Area Transportation System staff will take reasonable steps to provide the opportunity for meaningful access to LEP clients who have difficulty communicating in English.
- The following resources will be available to accommodate LEP persons:
 - a. Volunteer interpreters for the Spanish language are available and will be provided within a reasonable time period.
 - b. Language interpretation will be accessed for all other languages through a telephone interpretation service.

3. Training Staff

The following training will be provided to Cherokee County Area Transportation System staff:

- Information on the Title VI Policy and LEP responsibilities.
- Description of language assistance services offered to the public.

- Use of the “I Speak” cards.
- Documentation of language assistance requests.
- How to handle a potential Title VI/LEP complaint.

All contractors or subcontractors performing work for Cherokee County Area Transportation System will be required to follow the Title VI/LEP guidelines.

4. Providing Notice to LEP Persons

- Cherokee County Area Transportation System weighed the cost and benefits of translating documents for potential LEP groups. Considering the expense of translating the documents, the likelihood of changes in documents and other relevant factors, documents will only be translated as requested.
- Translation resources have been identified and will be consulted on an “as needed” Basis.
- When staff prepares a document, or schedules a meeting, for which the target audience is expected to include LEP individuals, then documents, meeting notices, flyers, and agendas may be printed in an alternative language based on the known LEP population.
- Post signs at the Cherokee County Area Transportation System building notifying LEP persons of the LA Plan and how to access language services.
- Post LEP and LA Plan on County website

5. Monitoring and Updating the LEP and LA Plan

Cherokee County Area Transportation System will update the LEP and LA Plan as required. At a minimum, the plan will be reviewed and updated every three (3) years, or when it is clear that higher concentrations of LEP individuals are present in Cherokee County Area Transportation System service area.

As part of the monitoring process, all Cherokee County Area Transportation System staff will be informally surveyed periodically on their experience concerning any contacts with LEP persons. Also, the Title VI Coordinator will meet, at least annually, with the Transit Systems Operator to determine if intermediate actions related to LEP/LAP are necessary.

VII. Community Outreach

As an agency receiving federal financial assistance, CATS have made the following community outreach efforts:

- Cherokee County Government submits to the Georgia Department of Transportation annually an application for funding. The application requests funding for both capital and operating assistance. Part of the annual application is a public notice, which includes a 30-day public comment period. Additionally, system-wide policy decisions are made by the Cherokee County Board of Commissioners during regularly scheduled board meetings which are open to the public.
- Public board meeting dates and times are advertised on the Cherokee County website, www.cherokeega.com, in the local newspaper, and on closed circuit monitors within the County Administrative Building. These public meetings provide an opportunity for citizens to offer comment and input with respect all county business up for deliberation, as well as to the CATS' grant applications and programs or projects. All interested citizen are invited to attend these meetings.
- Website: Cherokee Area Transportation System maintains a comprehensive website, at <http://cats.cherokeega.com>, which is updated as needed. This site includes services, schedule information, and contact information.

With advanced notice, interpreters for the Spanish language can be provided as part of the LAP. Language interpretation may be accessed for all other languages through a telephone interpretation service, as needed.

VIII. Analysis of Construction Projects – Environmental Justice

The concept of environmental justice includes the identification and assessment of disproportionately high and adverse effects of programs, policies, or activities on minority and low-income population groups. Within the context of transportation planning, environmental justice considers the relative distribution of costs and benefits from transportation investment strategies and policies among different segments of society. Cherokee Area Transportation System staff is responsible for evaluating and monitoring environmental justice compliance with Title VI.

During the review period there have been no construction projects requiring NEPA documentation. However, the following would be used as guidance in the case of construction:

- A clear description of the low-income and minority population within the study area affected by the project and a discussion of the method used to identify this population (e.g., analysis of Census data, minority business directories, direct

observations, and/or public involvement process) would be provided and shared with stakeholders.

- A discussion of all identified adverse effects of the project both during and after construction that would affect the identified minority and low-income population would be organized and planned inclusive of major stakeholders.
- A discussion of all positive effects that would affect the identified minority and low-income population, such as an improvement in transit service, mobility, or accessibility would occur inclusive of all stakeholders.

IX. Opportunities for Inclusive Public Participation:

In order to integrate into community outreach activities, considerations expressed in the DOT Order on Environmental Justice, and the DOT LEP Guidance, recipients and sub-recipients should seek out and consider the viewpoints of minority, low-income, and LEP populations in the course conducting public outreach and involvement activities. An Agency's public participation strategy should offer early and continuous opportunities for public involvement inclusive of social, economic, and environmental impacts of proposed transportation decisions.

Cherokee County Transportation System seeks to achieve inclusive public participation through the following:

- Cherokee Area Transportation System provides opportunities for public comment on service and programmatic activities at all meetings. Comments are accepted by phone, fax, email, US mail, and in person. Contact information is provided on the agency website and brochures.
- Title VI notice and contact information is posted in each bus. See Appendix G
- Staff accessibility: Staff is accessible in person, on the phone, by mail, by fax, by or email. Contact information is provided on the department's website and brochures.
- Cherokee Area Transportation System also uploads its Annual Report on the website for public review and comment.
- Formal Public Comments: A public comment period is identified at the beginning of each Board of Commissioners meeting. Public comment and review periods are used to solicit comments from all groups, including Title VI protected groups. Individuals have the opportunity to provide specific comments by phone, fax, email, US mail, and in person for board members.

X. Requirement to Set System-wide Service Standards and Policies.

The Cherokee Area Transportation System has system-wide service standards in compliance with 49 CFR Section 21.5(b) (2) and (7) and Appendix C.

- **Vehicle Load:** CATS periodically monitors the passenger loads of each route. CATS currently provides two fixed route buses within the City of Canton. The Vehicle Load is less than 1. The ridership is currently not at full capacity and there are no peak hours. However, service standards to ensure that there is no adverse impact relevant to capacity; include frequently monitoring of the routes and ridership.
- **Vehicle Headway:** CATS operates Monday - Friday, 8:00 a.m. to 4:00 p.m. There are no peak/off-peak times. The routes are completed within 60 minutes and load is not a major factor that impacts service frequency or headway. Should this become a concern, a policy will be established.
- **On-time Performance:** On-time performance is defined completing 97% of all scheduled trips on a daily basis and is monitored quarterly.
- **Service Availability:** CATS service area is provided such that 85-90% of the residents in the service area are within one-fourth of a mile of bus service. The average distance between stops is 1 mile. Complimentary service is also provided.

FTA requires fixed route transit providers to develop a policy for each of the following service indicators.

- **Distribution of Transit Amenities:** CATS transit amenities are distributed throughout the service area and system. Criteria for selection of future park and ride lots, bus shelters, benches or trash cans are clear and objective and do not contain any consideration of racial distribution of the population.
- **Vehicle Assignment:** There is no differentiation in vehicle assignment for the service.
- **Transit Security:** Decisions regarding measures taken to protect employees and the public either from criminal activity or a terrorist act are based on neutral criteria.

Appendix A- Employee Annual Education Form

Title VI Policy

No person shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.

All employees of Cherokee County Government are expected to consider, respect, and observe this policy in their daily work and duties. If a citizen approaches you with a question or complaint, direct him or her to the Director of Human Resources who is the Title VI Coordinator.

In all dealings with citizens, use courtesy titles (i.e. Mr., Mrs., Ms., or Miss) to address them without regard to race, color or national origin.

Appendix B - Acknowledgement of Receipt of Title VI Plan

I hereby acknowledge the receipt of Cherokee County Government's Title VI Plan. I have read the plan and am committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1B.

Your signature

Print your name

Date



Appendix C - Cherokee Area Transportation System Title VI Complaint Form

Title VI of the Civil Rights act of 1964 prohibits discrimination on the basis of race, color, and national origin in programs and activities receiving federal financial assistance. Specifically no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.

A complaint of Title VI discrimination must be filed with within (30) business days of the date on which the event occurred. The following information is necessary to assist us in processing your complaint. Should you require any assistance in completing this form, please contact:

Title VI Coordinator
Human Resources Department
Cherokee County Government
1130 Bluffs Parkway
Canton, GA 30114

Please print clearly:

Name: _____

Address: _____

City, State, Zip Code: _____

Telephone Number: _____ (home) _____ (cell) _____ (message)

Person discriminated against: _____

Address of person discriminated against: _____

City, State, Zip Code: _____

Please indicate why you believe the discrimination occurred:

_____ Race or color

_____ National origin

_____ Other

What type of corrective action would you like see taken?

Please attach any documents you have which support the allegation. Then date and sign this form and send to the Title VI Coordinator at:

Human Resources Department
Cherokee County Government
1130 Bluffs Parkway
Canton, GA 30114

Your signature

Print your name

Date

Appendix D - Sample Letter Acknowledging Receipt of Complaint

Today's Date

Ms. Jo Doe
1234 Main St.
Clarksville, Tennessee 37040

Dear Ms. Doe:

This letter is to acknowledge receipt of your complaint against the Cherokee County Government alleging:

An investigation will begin shortly. If you have additional information you wish to convey or questions concerning this matter, please feel free to contact this office by telephone or write to me at this address.

Sincerely,

Title VI Coordinator
Human Resources
Cherokee County Government
1130 Bluffs Parkway
Canton, GA 30114

Appendix E - Sample Letter Notifying Complainant that the Complaint Is Substantiated

Today's Date

Ms. Jo Doe
1234 Main St.
Clarksville, Tennessee 37040

Dear Ms. Doe:

The matter referenced in your letter of _____ (date) against Cherokee County Government alleging Title VI violation has been investigated.

(An/Several) apparent violation(s) of Title VI of the Civil Rights Act of 1964, including those mentioned in your letter (was/were) identified. Efforts are underway to correct these deficiencies.

Thank you for calling this important matter to our attention. You were extremely helpful during our review of the program. *(If a hearing is requested, the following sentence may be appropriate.)* You may be hearing from this office, or from federal authorities, if your services should be needed during the administrative hearing process.

Sincerely,

Title VI Coordinator
Human Resources
Cherokee County Government
1130 Bluffs Parkway
Canton, GA 30114

Appendix F - Sample Letter Notifying Complainant that the Complaint Is Not Substantiated

Today's Date

Ms. Jo Doe
1234 Main St.
Clarksville, Tennessee 37040

Dear Ms. Doe:

The matter referenced in your complaint of _____ (date) against Cherokee County Government alleging _____ has been investigated.

The results of the investigation did not indicate that the provisions of Title VI of the Civil Rights Act of 1964 had in fact been violated. As you know, Title VI prohibits discrimination based on race, color, or national origin in any program receiving federal financial assistance.

Cherokee County Government has analyzed the materials and facts pertaining to your case for evidence of the county's failure to comply with any of the civil rights laws. There was no evidence found that any of these laws have been violated.

I therefore advise you that your complaint has not been substantiated, and that I am closing this matter in our files.

You have the right to 1) appeal within seven calendar days of receipt of this final written decision from Cherokee County Government, and/or 2) file a complaint externally with the U.S. Department of Transportation and/or the Federal Transit Administration at

Federal Transit Administration Office of Civil Rights
Attention: Title VI Program Coordinator
East Building, 5th Floor - TCR 1200
New Jersey Ave., SE
Washington, DC 20590

Thank you for taking the time to contact us. If I can be of assistance to you in the future, do not hesitate to call me.

Sincerely,

Title VI Coordinator
Human Resources
Cherokee County Government
1130 Bluffs Parkway
Canton, GA 30114

Appendix G - Posters Displayed in Revenue Vehicles and Facilities

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

The Cherokee County Government transit system (CATS) is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.B. If you feel you are being denied participation in or being denied benefits of the transit services provided by Cherokee County Government, or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability, you may contact our office at:

Title VI Coordinator
Human Resources
Cherokee County Government
1130 Bluffs Parkway
Canton, GA 30114

For more information, visit our website at www.cherokeega.com

This Plan was adopted by the Cherokee County Board of Commissioners on May 3, 2016.



L. B. Ahrens, Chairman



Christy Black, County Clerk

